

Complaints and Enquiries Received (by Category) 2022-23

Authority Name	Adult Social Care	Benefits and Tax	Corporate and Other Services	Education and Children's Services	Environmental Services, Public Protection and Regulation	Highways and Transport	Housing	Planning and Development	Other	Total
Adur District Council	0	4	1	0	8	1	4	5	3	26
Allerdale Borough Council	0	3	2	0	2	0	0	5	0	12
Amber Valley Borough Council	0	2	1	0	2	0	0	3	1	9
Arun District Council	0	2	3	0	3	0	1	8	0	17
Ashfield District Council	0	1	3	0	5	0	3	4	0	16
Ashford Borough Council	0	3	1	0	1	0	2	10	0	17
Babergh District Council	1	2	1	0	0	0	2	5	0	11
Barnsley Metropolitan Borough Council	5	1	5	19	4	2	1	6	0	43
Barrow-in-Furness Borough Council	1	2	1	0	1	0	2	1	0	8
Basildon Borough Council	0	2	3	0	4	0	16	4	1	30
Basingstoke & Deane Borough Council	0	3	0	0	6	3	2	9	0	23
Bassetlaw District Council	0	2	2	0	0	0	1	3	0	8
Bath and North East Somerset Council	7	5	2	3	4	4	1	5	0	31
Bedford Borough Council	5	8	2	10	7	6	3	1	0	42
Birmingham City Council	37	39	15	65	77	81	144	24	8	490
Blaby District Council	0	0	0	0	3	1	0	2	0	6
Blackburn with Darwen Council	2	4	1	11	4	3	0	3	0	28
Blackpool Borough Council	8	1	0	7	2	2	5	1	0	26
Bolsover District Council	0	0	0	0	0	0	0	2	0	2
Bolton Metropolitan Borough Council	11	9	6	9	6	6	9	8	0	64
Boston Borough Council	0	2	0	0	1	0	0	1	0	4
Bournemouth, Christchurch and Poole Council	15	4	12	36	16	11	12	18	3	127
Bracknell Forest Council	4	6	1	20	1	0	3	2	0	37
Braintree District Council	0	1	0	0	2	1	2	9	1	16
Breckland District Council	0	2	2	0	1	0	1	5	0	11
Brentwood Borough Council	0	1	1	0	3	0	5	8	0	18
Brighton & Hove City Council	13	8	5	13	13	17	11	3	1	84
Bristol City Council	18	5	8	26	12	17	19	12	0	117
Broadland District Council	0	0	0	0	2	0	2	6	0	10
Broads Authority	0	0	0	0	0	0	0	1	0	1
Bromsgrove District Council	0	0	0	0	0	0	1	9	0	10
Broxbourne Borough Council	0	2	1	0	4	2	5	4	0	18
Broxtowe Borough Council	0	2	1	0	2	0	6	11	0	22
Buckinghamshire Council	10	8	6	49	24	8	3	30	2	140
Burnley Borough Council	0	4	2	0	0	0	1	2	0	9
Bury Metropolitan Borough Council	10	7	4	27	8	8	7	1	0	72
Calderdale Metropolitan Borough Council	8	6	2	16	6	7	2	7	1	55
Cambridge City Council	1	4	2	0	5	3	7	3	0	25
Cambridgeshire & Peterborough Combined Authority	0	0	0	0	0	0	0	0	0	0
Cambridgeshire County Council	21	0	2	41	1	11	0	0	0	76
Cannock Chase District Council	0	5	0	0	4	1	2	3	0	15
Canterbury City Council	0	4	3	0	4	0	10	10	0	31
Carlisle City Council	0	0	0	0	3	0	0	2	0	5
Castle Point Borough Council	0	0	0	0	1	0	2	1	0	4
Central Bedfordshire Council	4	2	1	11	3	4	2	3	0	30
Charmwood Borough Council	0	4	1	0	1	0	9	7	0	22
Chelmsford City Council	0	2	2	0	3	0	4	2	0	13
Cheltenham Borough Council	0	0	1	0	2	1	1	6	0	11
Cherwell District Council	0	7	1	0	2	0	1	2	0	13
Cheshire East Council	23	4	7	24	11	23	3	31	0	126
Cheshire West & Chester Council	17	2	5	14	10	6	4	10	2	70
Chesterfield Borough Council	0	2	1	0	4	0	3	3	0	13
Chichester District Council	0	5	1	0	0	1	2	5	0	14
Chorley Borough Council	0	2	1	0	2	0	1	1	0	7
City Of Bradford Metropolitan District Council	25	12	7	41	8	54	2	9	2	160
City of London	0	0	1	1	2	1	2	0	0	7
City of Wolverhampton Council	5	2	4	11	8	1	7	3	1	42
City of York Council	10	6	3	4	12	12	8	8	1	64
Colchester Borough Council	0	2	0	0	0	0	4	4	0	10
Copeland Borough Council	0	0	2	0	0	0	1	1	0	4
Cornwall Council	38	5	13	36	11	10	15	41	2	171
Cotswold District Council	0	2	1	0	2	0	0	5	0	10
Council of the Isles of Scilly	1	0	0	1	0	0	0	0	0	2
Coventry City Council	8	5	6	18	11	8	11	5	1	73
Craven District Council	0	2	0	0	1	0	0	4	0	7
Crawley Borough Council	0	0	0	0	5	0	6	0	0	11
Cumbria County Council	12	0	5	29	2	13	0	4	0	65
Dacorum Borough Council	0	4	2	0	3	0	4	4	0	17
Darlington Borough Council	13	7	1	6	2	0	2	2	0	33
Dartford Borough Council	0	2	0	0	1	0	2	1	1	7
Dartmoor National Park Authority	0	0	0	0	1	0	0	1	0	2
Daventry District Council	0	0	0	0	0	0	0	0	0	0
Derby City Council	4	8	1	32	1	4	4	4	1	59
Derbyshire County Council	29	0	6	50	1	11	0	0	0	97
Derbyshire Dales District Council	0	0	7	0	0	0	0	2	0	9
Devon County Council	27	0	7	71	16	36	1	2	1	161
Doncaster Metropolitan Borough Council	10	6	2	16	5	5	4	8	0	56
Dorset Council	12	6	5	45	9	10	7	30	0	124
Dover District Council	0	2	1	0	0	0	6	8	1	18
Dudley Metropolitan Borough Council	10	6	3	17	7	4	19	7	0	73
Durham County Council	21	4	10	19	10	7	6	13	0	90
East Cambridgeshire District Council	0	0	2	0	2	0	1	5	0	10
East Devon District Council	0	1	0	0	2	0	3	7	1	14
East Hampshire District Council	0	0	0	0	7	0	1	7	0	15
East Hertfordshire District Council	0	0	1	0	2	1	1	7	0	12

East Lindsey District Council	0	1	0	0	3	1	3	9	0	17
East Riding of Yorkshire Council	16	3	3	22	7	8	5	15	0	79
East Staffordshire Borough Council	0	1	0	0	1	0	1	2	0	5
East Suffolk Council	1	3	6	0	7	3	5	6	1	32
East Sussex County Council	30	0	4	37	0	11	0	0	0	82
Eastbourne Borough Council	1	6	2	0	2	0	5	2	0	18
Eastleigh Borough Council	0	4	2	0	6	0	4	3	0	19
Eden District Council	0	2	3	0	1	0	0	3	0	9
Elmbridge Borough Council	0	3	3	0	4	1	1	7	0	19
Environment Agency	0	0	0	0	8	0	0	0	1	9
Epping Forest District Council	0	2	2	0	7	1	9	8	0	29
Epsom & Ewell Borough Council	0	0	1	0	5	1	0	10	0	17
Erewash Borough Council	0	1	2	0	3	0	1	6	0	13
Essex County Council	36	0	3	60	8	31	0	2	1	141
Exeter City Council	0	1	0	0	1	1	5	3	0	11
Exmoor National Park Authority	0	0	1	0	0	0	0	0	0	1
Fareham Borough Council	0	1	0	0	0	1	2	2	0	6
Fenland District Council	0	1	3	0	1	0	1	4	0	10
Folkestone & Hythe District Council	0	0	2	0	4	2	3	4	1	16
Forest of Dean District Council	0	0	1	0	0	0	0	5	0	6
Fylde Borough Council	0	1	0	0	1	0	0	3	0	5
Gateshead Metropolitan Borough Council	12	1	3	18	6	5	12	3	1	61
Gedling Borough Council	0	2	0	0	3	0	1	6	0	12
Gloucester City Council	0	3	1	0	3	0	0	2	0	9
Gloucestershire County Council	19	0	5	55	0	9	0	0	0	88
Gosport Borough Council	0	1	1	0	1	0	1	0	0	4
Gravesham Borough Council	0	0	1	0	0	3	6	0	0	10
Great Yarmouth Borough Council	1	1	0	0	4	0	3	3	0	12
Greater London Authority	0	0	0	0	0	0	1	0	0	1
Greater Manchester Combined Authority	0	0	1	0	1	2	0	0	0	4
Guildford Borough Council	0	2	0	0	2	0	3	10	0	17
Halton Borough Council	5	0	2	3	2	2	3	2	1	20
Hambleton District Council	0	0	0	0	2	0	0	3	0	5
Hampshire County Council	31	0	1	91	5	14	0	1	0	143
Harborough District Council	0	1	0	0	5	0	0	13	0	19
Harlow District Council	0	1	1	0	2	0	11	3	0	18
Harrogate Borough Council	1	1	0	0	5	1	3	5	0	16
Hart District Council	0	0	1	0	2	0	0	1	0	4
Hartlepool Borough Council	3	0	3	10	1	0	0	0	1	18
Hastings Borough Council	0	5	1	0	3	1	2	6	0	18
Havant Borough Council	0	7	1	0	10	0	2	4	0	24
Herefordshire Council	6	6	9	14	11	4	0	7	0	57
Hertfordshire County Council	12	0	4	93	1	15	0	0	0	125
Hertsmere Borough Council	0	2	1	0	1	1	4	0	0	9
High Peak Borough Council	0	1	2	0	5	0	2	3	0	13
Hinckley & Bosworth Borough Council	0	0	1	0	2	1	1	2	0	7
Horsham District Council	0	0	1	0	0	0	4	5	0	10
Huntingdonshire District Council	0	1	3	0	3	0	0	5	0	12
Hyndburn Borough Council	0	1	1	0	2	0	0	0	0	4
Ipswich Borough Council	0	0	0	0	2	3	7	1	0	13
Isle of Wight Council	10	0	6	14	1	3	4	13	0	51
Kent County Council	67	1	4	146	5	19	0	0	1	243
King's Lynn & West Norfolk Council	0	1	3	0	1	1	1	2	1	10
Kingston upon Hull City Council	11	2	7	20	5	7	4	0	0	56
Kirklees Metropolitan Borough Council	16	8	2	22	15	4	5	17	1	90
Knowsley Metropolitan Borough Council	6	0	0	4	3	0	3	4	1	21
Lake District National Park Authority	0	0	0	0	0	0	0	3	0	3
Lancashire County Council	51	0	6	64	2	19	0	3	0	145
Lancaster City Council	0	2	3	0	1	0	0	3	0	9
Leeds City Council	24	14	8	50	22	7	28	14	4	171
Leicester City Council	17	10	1	14	4	7	26	4	1	84
Leicestershire County Council	29	0	0	67	3	15	0	0	3	117
Lewes District Council	0	2	0	0	0	0	4	3	0	9
Lichfield District Council	0	1	0	0	1	0	1	4	0	7
Lincoln City Council	0	2	0	0	1	3	8	3	0	17
Lincolnshire County Council	20	0	4	24	4	23	0	1	0	76
Liverpool City Council	16	10	8	36	8	7	13	6	0	104
Liverpool City Region Combined Authority	0	0	0	0	0	1	0	0	0	1
London Borough of Barking & Dagenham	5	11	2	23	9	28	22	4	2	106
London Borough of Barnet	12	49	5	16	11	19	30	11	1	154
London Borough of Bexley	10	2	2	18	8	3	13	6	1	63
London Borough of Brent	14	19	2	9	5	8	35	4	3	99
London Borough of Bromley	13	11	1	35	14	14	26	9	0	123
London Borough of Camden	10	5	3	4	8	15	37	10	4	96
London Borough of Croydon	27	35	5	30	20	16	49	15	1	198
London Borough of Ealing	10	17	8	11	14	18	36	10	3	127
London Borough of Enfield	14	13	4	15	10	8	39	23	3	129
London Borough of Hackney	16	16	7	16	10	15	44	3	1	128
London Borough of Hammersmith & Fulham	8	2	3	12	7	10	38	7	1	88
London Borough of Haringey	24	18	7	23	16	26	45	4	4	167
London Borough of Harrow	23	15	4	13	12	11	14	2	1	95
London Borough of Havering	10	5	3	7	14	20	21	10	1	91
London Borough of Hillingdon	20	8	11	14	18	8	34	8	1	122
London Borough of Hounslow	12	14	6	15	7	9	30	10	0	103
London Borough of Islington	16	18	4	11	8	8	28	3	2	98
London Borough of Lambeth	12	21	2	27	21	26	84	7	4	204
London Borough of Lewisham	9	12	2	23	15	7	47	5	0	120
London Borough of Merton	11	5	1	10	6	11	5	11	0	60
London Borough of Newham	13	16	5	21	13	27	55	4	2	156
London Borough of Redbridge	12	8	8	18	9	22	41	16	0	134
London Borough of Richmond upon Thames	6	4	5	16	5	3	6	6	0	51
London Borough of Southwark	11	14	10	16	11	14	64	9	5	154
London Borough of Sutton	8	2	2	15	10	13	13	4	0	67
London Borough of Tower Hamlets	12	4	6	10	11	15	45	11	4	118
London Borough of Waltham Forest	7	14	5	14	15	20	35	11	0	121

London Borough of Wandsworth	7	5	2	12	14	7	41	4	0	92
Luton Borough Council	12	11	5	10	2	2	10	4	0	56
Maidstone Borough Council	0	7	3	0	2	1	3	5	1	22
Maldon District Council	0	2	0	0	8	0	0	6	0	16
Malvern Hills District Council	0	0	2	0	0	0	1	4	0	7
Manchester City Council	18	18	7	31	21	23	21	7	2	148
Mansfield District Council	0	0	0	0	4	1	0	2	0	7
Medway Council	11	7	1	18	6	7	11	13	1	75
Melton Borough Council	0	0	0	0	1	0	2	2	0	5
Mendip District Council	0	8	0	0	4	2	3	6	0	23
Mid Devon District Council	0	0	2	0	1	1	1	6	1	12
Mid Suffolk District Council	0	2	1	0	1	1	3	9	0	17
Mid Sussex District Council	0	3	0	0	1	0	4	5	0	13
Middlesbrough Borough Council	1	2	5	15	8	1	1	3	0	36
Milton Keynes Council	5	4	3	17	12	6	16	3	2	68
Mole Valley District Council	0	1	1	0	1	1	1	4	0	9
New Forest District Council	0	0	0	0	1	0	4	4	1	10
New Forest National Park Authority	0	0	0	0	1	0	0	1	0	2
Newark & Sherwood District Council	0	0	2	0	2	0	1	3	0	8
Newcastle upon Tyne City Council	11	3	3	14	5	1	10	3	0	50
Newcastle-under-Lyme Borough Council	0	2	0	0	4	0	2	0	0	8
Norfolk County Council	26	0	3	43	4	13	0	1	1	91
North Devon District Council	1	1	1	0	1	0	2	8	0	14
North East Combined Authority	0	0	0	0	0	1	0	0	0	1
North East Derbyshire District Council	0	1	2	0	2	0	2	3	0	10
North East Lincolnshire Council	2	3	1	13	2	0	0	3	0	24
North Hertfordshire District Council	0	0	2	0	4	0	2	8	1	17
North Kesteven District Council	0	1	0	0	1	0	0	2	0	4
North Lincolnshire Council	4	0	2	9	2	0	2	1	1	21
North Norfolk District Council	0	3	4	0	3	0	1	4	0	15
North Northamptonshire Council	8	3	7	22	9	2	6	6	1	64
North of Tyne Combined Authority	0	0	0	0	0	0	0	0	0	0
North Somerset Council	9	8	2	12	9	3	1	5	0	49
North Tyneside Metropolitan Borough Council	10	3	4	7	3	4	2	3	2	38
North Warwickshire Borough Council	0	0	1	0	2	2	1	2	0	8
North West Leicestershire District Council	0	1	0	0	1	0	3	7	0	12
North York Moors National Park Authority	0	0	0	0	0	0	0	0	0	0
North Yorkshire County Council	34	0	4	34	0	7	0	0	0	79
Northumberland County Council	10	8	2	13	12	8	10	18	0	81
Northumberland National Park Authority	0	0	0	0	0	0	0	0	0	0
Norwich City Council	0	5	2	0	4	2	16	2	2	33
Nottingham City Council	11	4	3	7	12	6	16	6	1	66
Nottinghamshire County Council	26	0	2	32	4	11	0	0	1	76
Nuneaton & Bedworth Borough Council	2	1	4	0	13	1	5	10	0	36
Oadby & Wigston Borough Council	0	2	0	0	1	0	0	1	0	4
Oldham Metropolitan Borough Council	19	4	3	15	5	4	4	4	1	59
Oxford City Council	0	1	1	0	1	0	3	4	0	10
Oxfordshire County Council	16	0	2	76	0	7	0	0	1	102
Peak District National Park Authority	0	0	0	0	0	0	0	2	0	2
Pendle Borough Council	0	3	1	0	4	0	1	0	0	9
Peterborough City Council	3	3	2	5	4	6	1	1	0	25
Plymouth City Council	12	5	1	19	20	8	1	5	1	72
Portsmouth City Council	8	1	4	11	3	4	9	6	0	46
Preston City Council	0	4	0	0	1	0	1	4	0	10
Reading Borough Council	6	6	3	23	5	5	6	3	0	57
Redcar & Cleveland Council	5	5	0	5	3	1	2	2	2	25
Redditch Borough Council	0	0	2	0	0	0	6	5	0	15
Reigate & Banstead Borough Council	1	3	1	0	3	0	3	4	0	15
Ribble Valley Borough Council	0	1	1	0	2	0	0	5	0	9
Richmondshire District Council	0	0	0	0	2	0	0	3	0	5
Rochdale Metropolitan Borough Council	18	4	9	9	4	3	3	4	0	54
Rochford District Council	0	1	0	0	4	0	0	2	0	7
Rossendale Borough Council	0	2	0	0	1	0	0	2	0	5
Rother District Council	0	1	3	0	1	1	2	9	0	17
Rotherham Metropolitan Borough Council	6	3	2	18	6	0	6	4	0	45
Royal Borough of Greenwich	7	9	4	19	10	9	27	7	0	92
Royal Borough of Kensington & Chelsea	5	4	2	5	8	1	37	4	3	69
Royal Borough of Kingston upon Thames	7	3	5	7	7	15	9	9	0	62
Royal Borough of Windsor and Maidenhead Council	3	1	5	10	5	7	8	9	1	49
Rugby Borough Council	0	1	0	0	4	2	2	2	0	11
Runnymede Borough Council	0	1	1	0	0	2	3	2	0	9
Rushcliffe Borough Council	0	2	0	0	1	1	1	2	0	7
Rushmoor Borough Council	0	1	1	0	0	0	2	6	0	10
Rutland County Council	3	0	1	5	0	0	0	2	0	11
Ryedale District Council	0	1	1	0	0	0	1	2	0	5
Salford City Council	8	16	2	27	7	6	7	4	1	78
Sandwell Metropolitan Borough Council	21	14	8	11	13	4	29	3	2	105
Scarborough Borough Council	0	0	4	0	1	2	3	7	0	17
Sedgemoor District Council	0	1	0	0	1	0	1	3	1	7
Sefton Metropolitan Borough Council	10	3	4	14	10	3	4	10	2	60
Selby District Council	0	0	0	0	2	0	3	3	0	8
Sevenoaks District Council	0	1	0	0	1	1	3	4	1	11
Sheffield City Council	17	8	2	33	10	12	29	8	5	124
Shropshire Council	15	3	1	12	5	10	3	11	0	60
Slough Borough Council	5	15	3	15	10	1	16	1	2	68
Solihull Metropolitan Borough Council	5	4	1	15	1	3	5	3	0	37
Somerset County Council	17	0	2	59	3	8	0	0	1	90
Somerset West and Taunton Council	0	6	3	0	9	1	6	9	0	34
South Cambridgeshire District Council	0	3	3	0	3	1	0	13	1	24
South Derbyshire District Council	0	0	3	0	2	0	0	1	0	6
South Downs National Park Authority	0	0	0	0	0	0	0	3	0	3
South Gloucestershire Council	6	3	3	18	5	6	3	11	0	55
South Hams District Council	0	0	2	0	6	0	0	8	0	16
South Holland District Council	0	1	3	0	1	0	3	5	0	13
South Kesteven District Council	0	0	2	0	6	0	2	5	0	15

South Lakeland District Council	0	4	0	0	5	0	1	9	0	19
South Norfolk District Council	0	1	1	0	1	0	5	2	1	11
South Oxfordshire District Council	0	1	2	0	1	0	0	6	0	10
South Ribble Borough Council	0	0	1	0	3	0	1	3	0	8
South Somerset District Council	0	0	0	0	1	0	0	11	0	12
South Staffordshire District Council	0	2	0	0	2	0	0	4	0	8
South Tyneside Metropolitan Borough Council	2	1	8	4	7	3	7	5	0	37
South Yorkshire Mayoral Combined Authority	0	0	0	0	0	0	0	0	0	0
Southampton City Council	7	3	5	16	11	6	7	1	0	56
Southend-on-Sea City Council	4	5	4	11	3	7	8	2	0	44
Spelthorne Borough Council	0	3	1	0	2	0	1	2	0	9
St Albans City Council	0	3	2	0	2	1	4	2	0	14
St Helens Metropolitan Borough Council	13	2	7	14	3	2	1	6	0	48
Stafford Borough Council	0	2	1	0	1	0	1	7	0	12
Staffordshire County Council	42	0	2	64	1	12	0	0	2	123
Staffordshire Moorlands District Council	0	0	0	0	0	0	0	2	0	2
Stevenage Borough Council	0	0	2	0	5	0	15	4	1	27
Stockport Metropolitan Borough Council	9	3	1	13	16	3	3	17	0	65
Stockton-on-Tees Borough Council	6	7	3	15	1	0	1	1	0	34
Stoke-on-Trent City Council	10	3	8	33	4	7	3	4	0	72
Stratford-on-Avon District Council	0	2	1	0	1	0	1	4	0	9
Stroud District Council	0	1	0	0	2	0	1	7	0	11
Suffolk County Council	32	0	0	93	4	13	0	1	0	143
Sunderland City Council	14	2	1	16	7	4	1	5	1	51
Surrey County Council	39	0	5	157	1	9	0	3	1	215
Surrey Heath Borough Council	0	3	5	0	0	0	2	4	0	14
Swale Borough Council	0	0	1	0	4	2	1	2	0	10
Swindon Borough Council	4	4	1	21	6	8	13	9	1	67
Tameside Metropolitan Borough Council	13	5	3	18	10	3	1	10	0	63
Tamworth Borough Council	0	1	0	0	4	0	4	2	0	11
Tandridge District Council	0	2	2	0	2	0	1	4	0	11
Tees Valley Combined Authority	0	0	1	0	0	0	0	0	0	1
Teignbridge District Council	0	1	1	0	2	1	1	5	0	11
Telford & Wrekin Council	3	2	1	3	0	1	4	9	1	24
Tendring District Council	0	2	4	0	6	1	3	10	0	26
Test Valley Borough Council	0	2	0	0	1	0	3	4	0	10
Tewkesbury Borough Council	0	6	0	0	1	0	1	1	0	9
Thanet District Council	0	2	3	0	15	3	8	7	0	38
Three Rivers District Council	0	1	3	0	3	2	3	1	0	13
Thurrock Council	4	7	0	12	8	1	14	6	0	52
Tonbridge and Malling Borough Council	0	0	0	0	2	0	3	3	0	8
Torbay Council	5	11	2	11	8	10	7	12	0	66
Torridge District Council	1	0	0	0	0	0	0	8	0	9
Trafford Council	12	2	2	10	13	8	2	10	1	60
Transport for London	0	0	1	0	69	318	0	0	2	390
Tunbridge Wells Borough Council	0	0	1	0	2	1	1	4	0	9
Uttlesford District Council	0	0	0	0	2	0	1	3	0	6
Vale of White Horse District Council	0	3	3	0	1	0	0	8	0	15
Wakefield City Council	10	4	2	14	7	5	5	7	1	55
Walsall Metropolitan Borough Council	7	7	3	16	4	3	2	17	0	59
Warrington Council	5	1	0	12	0	0	0	6	0	24
Warwick District Council	1	2	1	0	3	1	1	5	0	14
Warwickshire County Council	15	0	1	35	0	7	0	1	0	59
Watford Borough Council	0	2	2	0	0	0	1	4	0	9
Waverley Borough Council	0	3	2	0	3	2	5	5	0	20
Wealden District Council	0	2	5	0	0	1	2	10	0	20
Welwyn Hatfield Borough Council	0	7	2	0	7	0	6	3	1	26
West Berkshire Council	4	1	1	12	1	0	0	4	0	23
West Devon Borough Council	0	1	0	0	0	0	1	6	0	8
West Lancashire Borough Council	0	1	0	0	3	1	4	9	0	18
West Lindsey District Council	0	1	1	0	3	0	3	4	0	12
West Midlands Combined Authority	0	0	0	0	0	1	0	0	0	1
West Northamptonshire Council	21	9	8	22	8	3	11	13	0	95
West of England Combined Authority	0	0	0	0	0	0	0	0	0	0
West Oxfordshire District Council	0	2	1	0	3	0	0	6	0	12
West Suffolk Council	0	2	1	0	0	2	4	5	0	14
West Sussex County Council	33	0	0	48	2	19	0	1	0	103
West Yorkshire Combined Authority	0	0	2	0	0	0	0	0	1	3
Westminster City Council	8	19	2	10	7	5	48	7	0	106
Wigan Metropolitan Borough Council	14	6	2	15	6	3	6	9	1	62
Wiltshire Council	11	2	5	28	6	5	9	23	0	89
Winchester City Council	0	2	2	0	1	2	3	1	0	11
Wirral Metropolitan Borough Council	24	11	6	33	8	3	2	13	0	100
Woking Borough Council	0	2	3	0	2	1	1	2	1	12
Wokingham Borough Council	9	0	3	12	3	3	3	8	0	41
Worcester City Council	0	0	2	0	3	2	3	3	0	13
Worcestershire County Council	21	0	5	30	3	11	0	0	0	70
Worthing Borough Council	0	2	0	0	1	0	2	2	0	7
Wychavon District Council	0	0	0	0	0	0	4	9	0	13
Wyre Borough Council	0	0	0	0	1	0	1	1	0	3
Wyre Forest District Council	0	0	1	0	1	0	3	4	0	9
Yorkshire Dales National Park Authority	0	0	0	0	0	0	0	1	0	1
Totals	2066	1210	805	3642	1674	1793	2311	1830	157	15488

Notes

These statistics include all complaints and enquiries that were received from 01 April 2022 to 31 March 2023.

Some cases are received and decided in different business years. This means the number of complaints and enquiries received may not match the number of decisions made.

You can find comparisons with last year's data on the second tab of this workbook.

For more information on how to interpret our statistics, please visit:

<https://www.lgo.org.uk/information-centre/reports/annual-review-reports/interpreting-local-authority-statistics>

Complaints and enquiries received

